



Contract 2021 Survey Tips

- The Negotiations Survey may be accessed from a desktop or laptop computer, as well as a mobile device.
- The survey, hosted by the University of New Hampshire Survey Center, uses different question types, skip logic, and a customized survey template.
- Once in the survey, your answers will be saved every time you click “Next Page”. You may work on the survey for as long as you would like. If you need to leave the survey, and have not yet submitted it, you can return to it by entering your 6-character access code.
- Submit your finished survey by clicking “Submit Survey” on the last page of the online survey.

IMPORTANT:

Once you have clicked “Submit Survey” you will not be able to re-enter the survey system.

Between June 1 and June 8, The University of New Hampshire Survey Center will continue to do follow-up work with the survey. This may include sending an email or placing a phone call to survey participants.

Have You Taken the Contract 2021 Flight Attendant Negotiations Survey II?

The Contract 2021 Flight Attendant Negotiations Survey II opened on May 17, 2021 and will be available for online participation until May 31, 2021, 1600 Central Time. We encourage all Flight Attendants who were randomly selected to participate by the University of New Hampshire Survey Center, to complete your survey as soon as possible using your unique 6-character access code. Your access code is to authenticate your login access to the survey system.

Your 6-character access code is printed to the right side of your mailing address on the letter received within your survey packet.

To take the survey, visit our dedicated negotiations website at contract2021.org and click on the “Take the Contract 2021 Survey Now” icon. We urge ALL Flight Attendants who received the Survey to please respond. The more Flight Attendants who take the time to complete the survey, the more accurate our information will be.

If you have trouble with your access code, please contact our Negotiations Survey Help Line at: 1 (800) 624-3907, ext. 546

Negotiations Support Activist InfoReps

InfoReps are a front-line source of reliable and factual information and will be some of the first to receive information.

The InfoRep structure gives us the ability to quickly share information.

Each Local structure will play a critical role that will ultimately afford us two-way communication of important information in a short period of time.

Flight Attendants interested in volunteering for the InfoRep program are encouraged to contact their Local Council.

Negotiations News

Flight Attendants are reminded to visit the Contract 2021 Negotiations website, contract2021.org. The website provides all the latest information regarding our Contract 2021 Negotiations.

Sign up to receive “Negotiations News”, the official news source for Contract 2021.

If you recently signed up you can still access previous editions, visit contract2021.org and click on Negotiations News to read or download all the latest Negotiations News publications.